

## **REPORT ON FEEDBACK RECEIVED FROM EMPLOYER 2019-20:**

Feedback Form was supplied to the Head of the Institution for the year 2019-20. The distributed Feedback Form consists of 02(Two) sections - Feedback of Teaching staff (20 in numbers) and Feedback of Non-teaching staff (10+01{librarian}). The Feedback Forms were measured on a point scale of 5. The Feedback Form of Teaching staff consisted of 15 parameters and Nonteaching staff consisted of 13 parameters. A simple percentile statistical study of the forms reveals the following information:

### **SECTION 01: TABLE FOR TEACHING STAFF:**

<b>Sl. No.</b>	<b>Parameters</b>	<b>Percentage of Satisfaction (%)</b>	<b>Percentage of Dissatisfaction (%)</b>
<b>1.</b>	Technical knowledge and skill level of Teachers	95	05
<b>2.</b>	Teachers' responsibility towards students	100	00
<b>3.</b>	Teaching-Learning Activities performed by Teachers	100	00
<b>4.</b>	Classroom Management and Leadership Qualities	100	00
<b>5.</b>	Working as part of a team	100	00
<b>6.</b>	Developing practical solutions to work place problems	100	00
<b>7.</b>	Creative response to work place challenges	100	00
<b>8.</b>	Open to new ideas and learning new techniques	95	05
<b>9.</b>	Using technology and workplace equipment	90	10
<b>10.</b>	Involvement in social activities	100	00
<b>11.</b>	Innovativeness/creativity	95	05
<b>12.</b>	Relationship with Seniors/Peers/Subordinators	100	00
<b>13.</b>	Ability to take up extra responsibility	100	00
<b>14.</b>	Commitment to work beyond schedule, if required	100	00
<b>15.</b>	Ability to contribute to the goal of the institution	100	00

**SECTION 02: TABLE FOR NON-TEACHING STAFF:**

<b>Sl. No.</b>	<b>Parameters</b>	<b>Percentage of Satisfaction (%)</b>	<b>Percentage of Dissatisfaction (%)</b>
1.	General communication skill of employees	83	17
2.	Developing practical solutions to work place problems	83	17
3.	Working as part of a team	100	00
4.	Creative response to work place challenges	100	00
5.	Self-motivated and taking on appropriate level of responsibility	100	00
6.	Using technology and workplace equipment	100	00
7.	Ability to contribute to the goal of the institution	100	00
8.	Technical knowledge/skill of the employee	100	00
9.	Ability to manage/Leadership qualities	100	00
10.	Innovativeness/creativity	83	17
11.	Relationship with Seniors/Peers/Subordinators	100	00
12.	Ability to take up extra responsibility	100	00
13.	Commitment to work beyond schedule, if required	100	00

**Remarks:** From Section 01, it is evident that the employer is fully satisfied (100%) with all the 11 parameters of the Feedback Form. The Employer suggested for some improvement in the areas like Technical Knowledge & Skill level of Teachers, openness to new ideas and learning new techniques, using Technology and Work-place equipment and Innovativeness/Creativity on the part of the teachers for the over-all development of the institution.

From Section 02, it is evident that the employer is fully satisfied (100%) with 10 out of 13 parameters of the Form. For the Non-teaching staff, the employer

suggested some improvement in the areas like communication skill of the employees, developing practical solutions to work-place problems and Innovativeness/Creativity.

Finally, it can be concluded that the Employer is fully satisfied with the performance of both Teaching & Non-teaching staff of the college, with some suggestions for further institutional development.