

REPORT ON FEEDBACK RECEIVED FROM STUDENTS 2019-20

The Feedback forms were distributed to the students in accordance with the notice issued by the IQAC Coordinator on 14-03-2020. Unfortunately, due to the advent of COVID-19 pandemic, and subsequent lockdown of all educational institutions from 24-03-2020, only 20 nos. of filled up forms were received till 23-03-2020. As there was no provision for collection of feedback forms on online mode at that time, so the analysis was restricted to those 20 nos. of received forms only. A simple percentile statistical study of the forms reveal the following information:

Analysis of Part-I

Sl. No.	Aspects of Feedback	Percentage (%) of satisfaction	Percentage (%) of dissatisfaction
1	Knowledge base of the teacher	100	0
2	Communication skills of the teacher	90	10
3	Sincerity of the teacher	100	0
4	Motivation skill of the teacher	100	0
5	Ability of teacher in and out of the class	100	0

Remarks: Almost all the students have given high level of satisfaction towards knowledge base of the teachers' sincerity; motivational skills and ability of the teachers; the remaining parameter, i.e., communication skill of the teachers need a little more improvement, as perceived from the students' perspective.

Analysis of Part-II

Sl. No.	Aspects of Feedback	Percentage (%) of satisfaction	Percentage (%) of dissatisfaction
1	CBCS syllabus	70	30
2	Course content	80	20
3	Percentage of syllabus taught in the class	90	10
4	Percentage of syllabus taught online	10	90
5	Internal Assessment/Unit Test	100	0
6	Student-Teacher relationship	100	0
7	Library facilities	100	0
8	Availability of necessary books	90	10
9	Hostel requirement	50	50
10	Guest lectures	100	0
11	Computer facilities	100	0

12	Health Care facilities	100	0
13	Opportunity for personal interaction with teacher	100	0
14	Co-curricular activities	100	0
15	NSS/NCC activities	100	0
16	Sports facilities	100	0
17	Participation in Co-curricular activities	100	0
18	Response of the head of the institution	100	0
19	Service provided by the office staff	100	0
20	Overall experience of studying in this college	100	0

Remarks: From the result, it is evident that the students are highly satisfied with majority of the parameters of survey. However, they have shown some level of dissatisfaction regarding the CBCS syllabus; the course content; the percentage of syllabus taught in the class and the availability of necessary books. They have expressed high level of dissatisfaction with the percentage of syllabus taught in online mode. Finally, it may be concluded that students were satisfied with almost all the facilities provided by the college (except a few) and the overall functioning of the college.