

## **REPORT ON FEEDBACK RECEIVED FROM STUDENTS 2021-22**

A total of 300 Feedback Forms were supplied to the students of both Arts and Commerce stream. Out of 300, 130 responses were received from the students. The distributed Feedback Form consisted of two parts – Part I had 05 parameters and Part II had 20 parameters, which were measured on a point scale of 05. “Very Good” and “Good” were measured in terms of percentage of satisfaction, and “Average”, “Poor” and “Very Poor” were measured in terms of percentage of dissatisfaction. A simple percentile statistical analysis of the feedback forms received reveals the following information :

### **PART I**

<b>Sl. No.</b>	<b>Parameters</b>	<b>Percentage of Satisfaction (%)</b>	<b>Percentage of Dissatisfaction (%)</b>
1.	Knowledge base of the teacher	95	05
2.	Communication skills of the teacher	92	08
3.	Sincerity of the teacher	91	09
4.	Motivation skill of the teacher	89	11
5.	Ability of teacher in and out of the class	90	10

**Remarks:** Almost all the students seem to show high level of satisfaction towards knowledge base of the teachers’ sincerity; motivational skills and ability of the teachers in and out of class, sincerity of the teachers, etc., but the parameter indicating the motivational skill of the teachers need a little more improvement, as perceived from the students’ perspective.

### **PART II**

<b>Sl. No.</b>	<b>Parameters</b>	<b>Percentage of Satisfaction (%)</b>	<b>Percentage of Dissatisfaction (%)</b>
1.	CBCS syllabus	48	52
2.	Course content	92	08
3.	Percentage of syllabus taught in the class	72	28
4.	Percentage of syllabus taught online	73	27
5.	Internal Assessment/Unit Test	91	09
6.	Student-Teacher relationship	87	13
7.	Library facilities	68	32
8.	Availability of necessary books	61	39
9.	Hostel requirement	12	88
10.	Guest lectures	85	15
11.	Computer facilities	73	27
12.	Health Care facilities	78	22
13.	Opportunity for personal interaction with teacher	68	32
14.	Co-curricular activities	59	41

15.	NSS/NCC activities	69	31
16.	Sports facilities	44	56
17.	Participation in Co-curricular activities	50	50
18.	Response of the head of the institution	68	32
19.	Service provided by the office staff	85	15
20.	Overall experience of studying in this college	65	35

**Remarks:** From the result, it is evident that the students are quite satisfied with some of the parameters of feedback, such as, the course content, the internal assessment system, student-teacher relationship, guest lectures organised by the academic departments, service provided by the office staff etc. However, they have shown some level of dissatisfaction regarding the CBCS syllabus; sports facilities, the availability of necessary books and co-curricular activities. Finally, it may be concluded that students are moderately satisfied with almost all the facilities provided by the college (except a few) and the overall functioning of the college.