



INTERNAL QUALITY ASSURANCE CELL

RADHAMADHAB COLLEGE, SILCHAR

ACTION TAKEN REPORT ON FEEDBACK: 2022-23

Sl. No.	Stakeholder	Recommendations	Action Taken by IQAC/Authority
1.	Employer	From the Feedback received from the Employer it is clear that the Employer is satisfied with the performance of both teaching and non-teaching staff and has no suggestion/recommendations for the Teaching, Non-Teaching and Library Staff of the college.	N.A
2.	Students	<p>From the analysis of students' feedback it was seen that they were satisfied with all the parameters of Part- I.</p> <p>In Part-II of the feedback form, the students expressed their dissatisfaction with regard to the following parameters:</p> <ol style="list-style-type: none"> i. Percentage of syllabus taught in the class ii. Percentage of syllabus taught online iii. Library facilities iv. Availability of necessary books v. Computer facilities vi. Health-care facilities vii. Co-curricular Activities viii. NSS/NCC facilities ix. Services provided by the office staff of the college 	<p>N.A</p> <p>The IQAC took note of the suggestions from the students and initiated the following measures:</p> <ol style="list-style-type: none"> i. Teachers were oriented to use online platforms and IT facilities for giving study materials to students. ii. The Librarian (who is also the Coordinator, IQAC, w.e.f 04/02/2023) took measures to ensure that the students are well-aware of all the library facilities and also made provisions for online availability of necessary books for the students. iii. The Coordinator, IQAC, made arrangements for repairing some of the computers available in the Computer Lab. The authority was also informed that a large number of computers were damaged by flood. iv. The Coordinator, IQAC, informed the Convener of Students' Health Care Centre about the grievances of the students regarding the health-care facilities in the college, and requested

			<p>her to take measures to mitigate their grievances.</p> <p>v. The Conveners of NSS Unit and Sports & Cultural Cell were informed about the grievances of students regarding co-curricular activities and asked to take measures to mitigate their grievances.</p> <p>vi. The IQAC took note of recommendation from the students and arranged an informal meeting with the Head Assistant of the office focusing on the measures that can be taken to ensure that improvements be done in the recommended area.</p>
3.	Teachers	<p>The teachers had some suggestions for improvement in the following areas:</p> <p>i. Curriculum does not have good academic flexibility.</p> <p>ii. The courses of studies do not carry sufficient number of optional papers.</p> <p>iii. Curriculum does not have scope for enhancing knowledge and employability of students.</p> <p>iv. The course content does not fulfill the needs of students.</p> <p>v. Equal opportunities to all teaching staff by the authority.</p> <p>vi. Medical Facilities in the college.</p> <p>vii. Facilities for engaging in ICT-based teaching.</p>	<p>The IQAC took cognizance of the suggestions given by the teachers and once again made appeal to the teachers who are members of different BUGS committees and Academic Council of AUS to raise these issues in subsequent meetings (for suggestion nos. i to iv).</p> <p>The Coordinator, IQAC, informed the Principal regarding the grievances shown by some of the Teaching Staff concerning the non-availability of equal opportunities for all in the institution. The Principal ensured that adequate measures be taken to address this issue.</p> <p>The Convener(s) of Health Care Centre and IT Cell were informed about the suggestions and necessary measures were taken to ensure proper availability of medical and ICT facilities in the college. In view of these recommendations, two of the existing classrooms were converted into Smart Classrooms and one into a Virtual Classroom.</p>
4.	Alumni	<p>The alumni had some suggestions for improvement in the following areas:</p> <p>i. Present connection with the college</p> <p>ii. Canteen Facilities</p> <p>iii. Participation of Alumni Association</p> <p>iv. Activities of the Alumni Association</p>	<p>The IQAC took up these recommendations from the alumni and requested the authority to make necessary arrangements for improving the canteen facilities of the college. IQAC also requested the Secretary of Radhamadhab College Alumni Association to involve more alumnus of this college into the Association and contribute for the development of the institution.</p>

Counter-signed by-

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